

MyCHAS ON CHAS.SG MOBILE USER GUIDE

PROFILE TYPE:

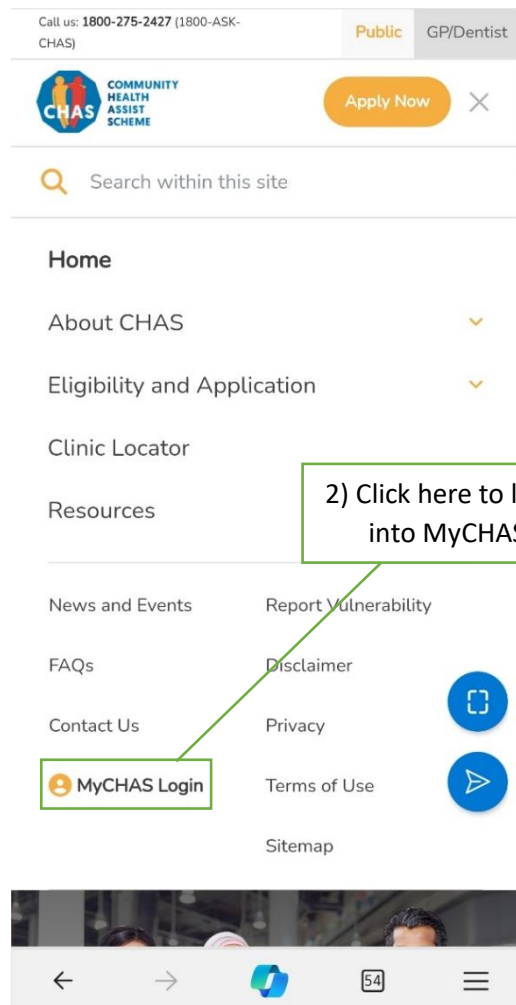
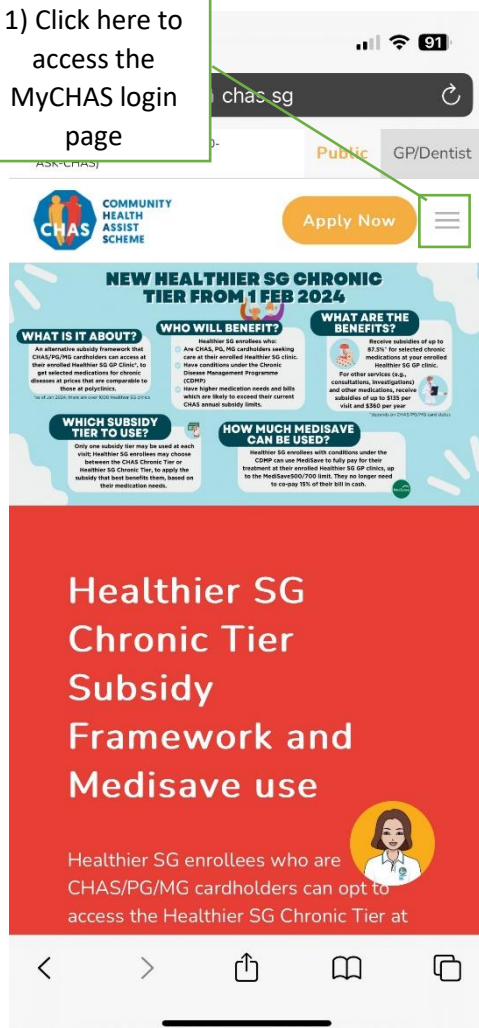
PG, CHAS BLUE CARDHOLDER

ENROLLED INTO HEALTHIER SG

1.1 Login into MyCHAS via CHAS website

- Click on the “MyCHAS Login” button to login into your MyCHAS account to view your transaction history, subsidy balance, and to update your profile.

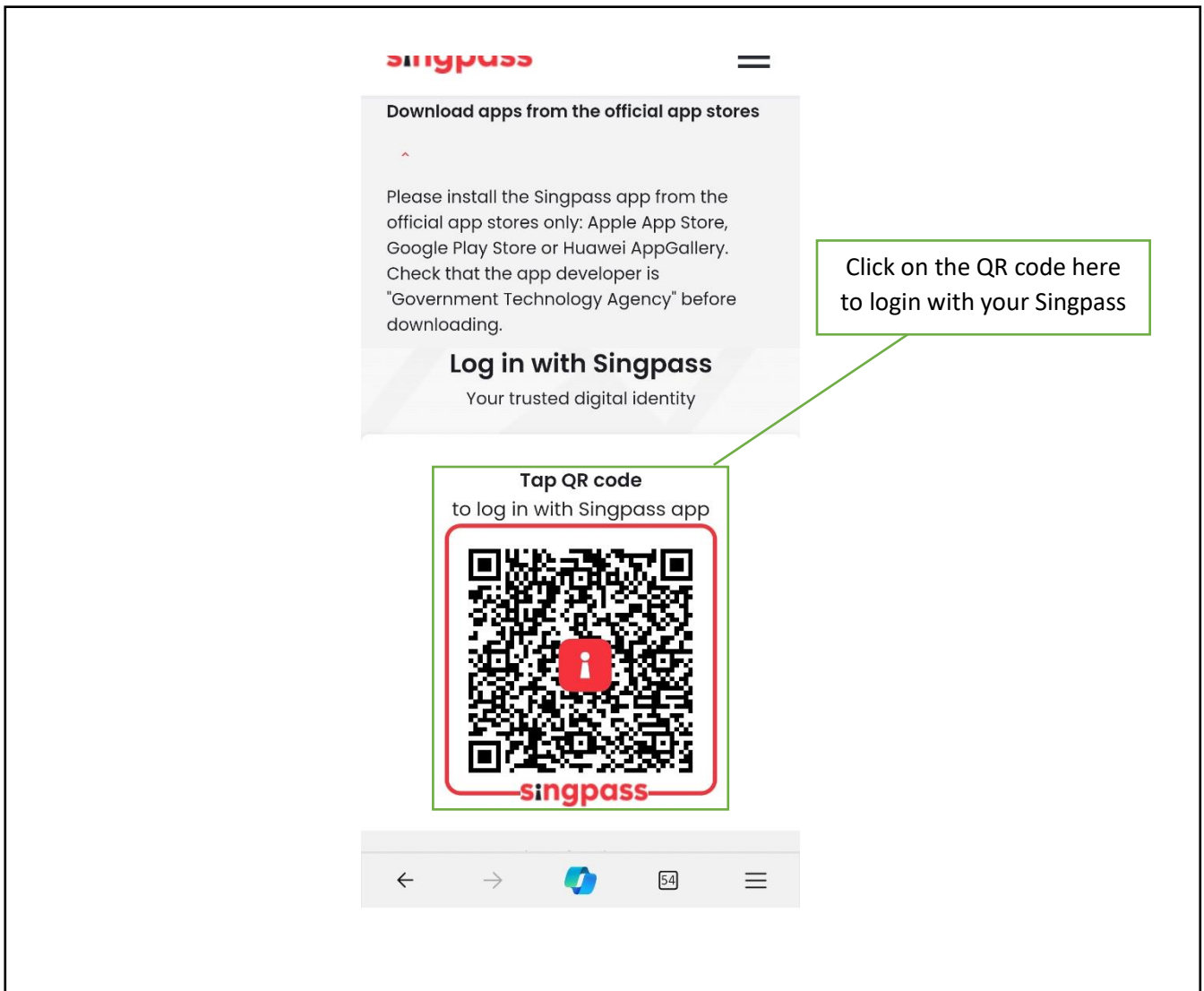
1) Click here to access the MyCHAS login page



2) Click here to login into MyCHAS

1.2 MyCHAS Login via Singpass

- You will automatically be redirected to login into MyCHAS with your Singpass. Click on the QR code to login with your Singpass.



2.1 Overview of MyCHAS page

- The overview page on MyCHAS provides a summary of your card type, subsidy balance (common illnesses and chronic conditions) and latest transactions.

The screenshot shows the MyCHAS Overview page. On the left is a sidebar menu with options: Transaction History, Common Illnesses, Chronic Conditions, Dental Services, Health Screening, Subsidy Balance, Common Illnesses, Chronic Conditions, Dental Services, My Profile, and Logout. A callout box points to the 'Overview' dropdown in the top navigation bar, stating: 'Click on the dropdown to access the overview, transaction history, subsidy balance, and your profile'. The main content area is titled 'Overview' and includes sections for Card Type (CHAS Blue, Pioneer Generation), Valid Till (17 Jan 2025, 31 Dec 9999), Healthier SG Enrolment Status (Enrolled), and DR CHEN AND PARTNERS MEDICAL CLINIC. Below this is a 'Common Illnesses' section showing a subsidy balance as of 31 Jan 2024 with a bar chart and 'Number of claimable visits left: 24'. The 'Latest Transactions' section shows a transaction from Fri, 24 Nov 2023 at ABC Clinic for \$28.50. A callout box points to the bottom of the main content area, stating: 'Scroll down to view more information'.

- Under the “Chronic Conditions” category, you can select either “CHAS Chronic Tier” or “Healthier SG Chronic Tier” to view your subsidy balance and latest transactions for each tier respectively.

The screenshot shows the MyCHAS Chronic Conditions page. At the top, under 'Chronic Conditions', there is a 'Please select:' section with two radio buttons: 'CHAS Chronic Tier' (selected) and 'Healthier SG Chronic Tier'. A callout box points to the 'CHAS Chronic Tier' option, stating: 'Click here to view your CHAS Chronic Tier balance'. Below this is a note: 'The Healthier SG Chronic Tier can only be utilized at your enrolled clinic. Please note that only one subsidy tier (CHAS Chronic Tier or Healthier SG Chronic Tier) may be used at each visit. The dollar subsidy limits remaining will be pro-rated accordingly between the two tiers.' An orange bar represents the subsidy balance. Below the bar, it says: 'Your annual subsidy balance for Chronic (Simple) as of 31 Jan 2024: \$360.00 out of \$360.00'. The 'Latest Transactions' section shows a transaction from Tue, 01 Mar 2022 at ABC Clinic for \$110.00. Below this is a 'Dental Services' section with a note: 'Click [here](#) to view your subsidy balance for dental services.' The 'Latest Transactions' section for dental services shows a transaction from Tue, 01 Mar 2022 at Dental Clinic 6 CD for \$70.50.

- Clicking on the “Healthier SG Chronic Tier” will show you your subsidy balance, and latest transaction using the Healthier SG Chronic Tier.

The screenshot shows the 'Chronic Conditions' section. At the top, there are two radio buttons: 'CHAS Chronic Tier' and 'Healthier SG Chronic Tier'. The 'Healthier SG Chronic Tier' is selected. A callout box points to this selection with the text: 'Click here to view your Healthier SG Chronic Tier balance'. Below the selection, there is a paragraph of text explaining the tier's usage. Another callout box points to the bottom of this section with the text: 'Scroll down to view more information'. Below the text, there is a progress bar and a section titled 'Your annual subsidy balance for Chronic (Complex) as of 30 May 2025: \$225.00 out of \$360.00'. This is followed by a note about further subsidies and a 'Medication list' section. At the bottom, there is a 'Latest Transactions' section showing a transaction from 'Dr Chen and Partners Medical Clinic' for a subsidy amount of \$135.00.

- Under the “Health Screening” section, you can view your eligibility for health screenings under the Healthier SG Screening programme, and the dates when you would be eligible from, as well as your latest health screening transactions.
- Under the “Vaccinations” section, you will see information about nationally-recommended vaccinations.

The screenshot shows two sections: 'Health Screening' and 'Vaccinations'. The 'Health Screening' section has a title and a paragraph explaining eligibility. Below this is a table with three columns: 'Screening services', 'Screening eligibility', and 'Eligible for screening from'. The table lists three screening services: 'Chronic Disease Screening', 'Colorectal Cancer Screening', and 'Cervical Cancer Screening'. The 'Vaccinations' section has a title and a paragraph explaining eligibility for nationally-recommended vaccinations under the National Childhood Immunisation Schedule (NCIS) and National Adult Immunisation Schedule (NAIS). It also includes a link to www.healthhub.sg/vaccinate for more information.

Screening services	Screening eligibility	Eligible for screening from
Chronic Disease Screening	Yes	20 May 2018
Colorectal Cancer Screening	Yes	20 May 2019
Cervical Cancer Screening	Yes (PAP)	20 Aug 2019

3.1 Transaction History for Common Illnesses

- On this page, you can view your entire transaction history for common illnesses.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.

The screenshot shows the 'Common Illnesses' transaction history page. It lists transactions by date, with each entry showing the clinic name, total subsidy, and amount paid after subsidy. A green box highlights the 'All' filter dropdown, with an annotation: '1) Click here to check your transaction history throughout the years'. Another green box highlights a right-pointing arrow next to a transaction, with an annotation: '2) Click here to view each transaction in greater details as shown on the right'. An inset image shows the 'Transaction History - Common' modal with a year selection list (All, 2025, 2024, 2023). The right side of the screen shows the detailed view for a transaction on 24 Nov 2023 at ABC Clinic, including visit date, clinic name, total treatment cost (\$40.00), total subsidy (\$28.50), and patient payable (\$11.50).

Common Illnesses

All

24 Nov 2023

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.50	\$11.50

23 Nov 2023

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.50	\$11.50

Medical Clinic 4 MSV, CM & PHPC

Total Subsidy	Amount Paid (After subsidy)
\$28.50	\$11.50

01 Aug 2023

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.00	\$52.00

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.00	\$52.00

01 May 2023

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.00	\$52.00

01 Jun 2022

Medical Clinic 3 MSV & CM (With CDMP+)

Total Subsidy	Amount Paid (After subsidy)
\$28.50	\$24.50

ABC Clinic

Total Subsidy	Amount Paid (After subsidy)
\$28.50	\$26.50

Transaction History - Common

All

2025

2024

2023

There are no transactions for the selected year.

Back to transaction history

Visit Date
24 Nov 2023

Clinic Name
ABC Clinic

Total Treatment Cost (Before subsidy)
\$40.00

Total Subsidy
\$28.50

Patient Payable (After subsidy)
\$11.50

3.2.1 Transaction History for Chronic Conditions (Healthier SG Chronic Tier)

- On this page, you can view your entire transaction history for both CHAS Chronic Tier, and Healthier SG Chronic Tier.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.
- The picture below shows the expanded details for a transaction under Healthier SG Chronic Tier.

The screenshot displays the 'Transaction History - Chronic Conditions' page. It features a header with the title and a 'Chronic Conditions' section. Below this, there is a list of transactions. The first transaction is dated '01 May 2025' and is from 'Dr Chen and Partners Medical Clinic'. It shows a 'Total Subsidy' of '\$135.00' and an 'Amount Paid (After subsidy)' of '\$135.36'. A green box highlights the 'All' filter dropdown, with a callout indicating: '1) Click here to check your transaction history throughout the years'. Another green box highlights the right arrow next to the clinic name, with a callout indicating: '2) Click here to view each transaction in greater details as shown on the right'. To the right of the main list, there is an expanded view of the transaction for '01 May 2025'. This view shows the 'Visit Date' as '01 May 2025', the 'Clinic Name' as 'Dr Chen and Partners Medical Clinic', and the 'Type of Chronic Tier' as 'Healthier SG Chronic Tier'. It also shows the 'Conditions' as 'Complex', the 'Total Treatment Cost (Before subsidy)' as '\$270.36', the 'Subsidies for services and other medications' as '\$135.00', the 'Subsidies for selected list of chronic medications for CDMP conditions' as '\$0.00', and the 'Patient Payable (After subsidy)' as '\$135.36'. A small inset image shows a mobile app interface with a 'Transaction History - Common' section, where the 'All' filter is selected, and the years 2025, 2024, and 2023 are listed with radio buttons. A note at the bottom of the inset states: 'There are no transactions for the selected year.'

Transaction History - Chronic Conditions

Chronic Conditions

01 May 2025

Dr Chen and Partners Medical Clinic

Total Subsidy	Amount Paid (After subsidy)
\$135.00	\$135.36

01 Mar 2024

Dr Chen and Partners Medical Clinic

Total Subsidy	Amount Paid (After subsidy)
\$207.20	\$10.00

1) Click here to check your transaction history throughout the years

2) Click here to view each transaction in greater details as shown on the right

Transaction History - Common

All

2025

2024

2023

There are no transactions for the selected year.

Back to transaction history

Visit Date

01 May 2025

Clinic Name

Dr Chen and Partners Medical Clinic

Type of Chronic Tier

Healthier SG Chronic Tier

Conditions (Simple or Complex)¹

Complex

Total Treatment Cost (Before subsidy)

\$270.36

Subsidies for services and other medications² (Cannot be used to offset the remaining co-payment after subsidies for the selected chronic medications)

\$135.00

Subsidies for selected list of chronic medications for CDMP conditions^{*}

\$0.00

Patient Payable (After subsidy)

\$135.36

¹ "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).

² Refers to all other medications which are not defined in the Healthier SG Medication List.

^{*} Applies to chronic medications defined in a Healthier SG Medication List, which comprises medications which are commonly used at the polyclinics for management of conditions under CDMP.

3.2.2 Transaction History for Chronic Conditions (CHAS Chronic Tier)

- The picture below shows the expanded details for a transaction under CHAS Chronic Tier.

[Back to transaction history](#)

Visit Date

01 Mar 2022

Clinic Name

ABC Clinic

Type of Chronic Tier

CHAS Chronic Tier

Conditions *(Simple or Complex)*¹

Complex

Total Treatment Cost *(Before subsidy)*

\$110.00

Total Subsidy

\$110.00


Patient Payable *(After subsidy)*

\$0.00

¹ "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).


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Info is correct as of Oct 2025

3.3 Transaction History for Dental Services

- On this page, you can view your entire transaction history for Dental Services, including procedures, total treatment cost before subsidy, total subsidy, and patient payable.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.

Call us: 1800-275-2427 (1800-ASK-CHAS) Public GP/Dentist

CHAS COMMUNITY HEALTH ASSIST SCHEME Apply Now

Transaction History - Dental Services

Dental Services

ALL

01 Mar 2022

Dental Clinic 6 CD

Total Subsidy	Amount Paid (After subsidy)
\$70.50	\$39.50

1) Click here to check your transaction history throughout the years

2) Click here to view each transaction in greater details as shown on the right

Transaction History - Common

ALL

2025

2024

2023

There are no transactions for the selected year.

Back to transaction history

Visit Date

01 Mar 2022

Clinic Name

Dental Clinic 6 CD

Procedures

Consultation; Scaling

Total Treatment Cost (Before subsidy)

\$110.00

Total Subsidy

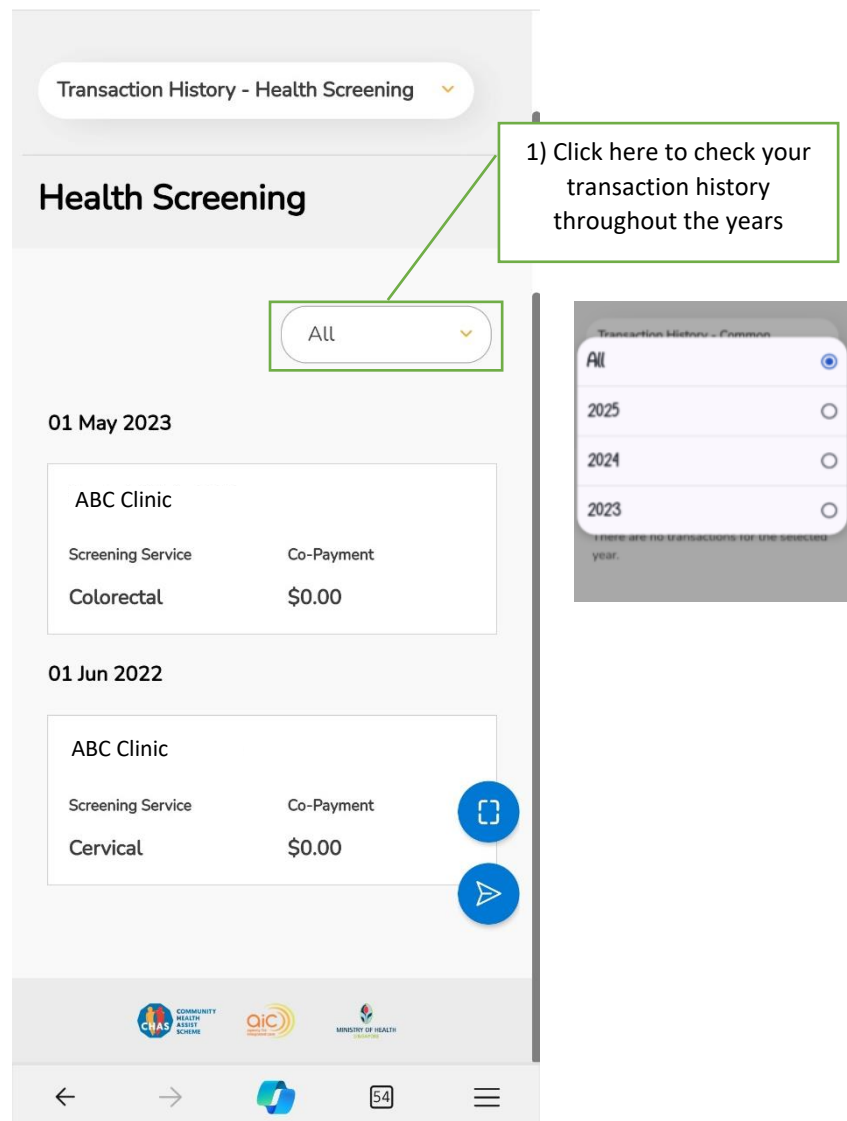
\$70.50

Patient Payable (After subsidy)

\$39.50

3.4 Transaction History for Health Screening

- On this page, you can view your entire transaction history for Health Screenings and screening services that you have done.
- You can follow step 1 to see your transaction history for any specific year.



4.1 Subsidy Balance for Common Illnesses

- On this page, you can view your remaining subsidy balance, remaining claimable visits, and subsidy limits per visit for Common Illnesses.

Subsidy Balance - Common Illnesses

Common Illnesses

Subsidy Balance
You have made 0 visit for Common Illnesses as of 31 Jan 2024:

Number of claimable visits left: 24

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidy limits
PG CHAS Blue	Common Illnesses	Up to \$28.50 subsidy per visit

Logos: CHAS, QIC, Ministry of Health

Click here to navigate between the different subpages.

The orange bars show the number of remaining claimable visits for common illnesses

4.2.1 Subsidy Balance for Chronic Conditions (CHAS Chronic Tier)

- On this page, you can view your remaining subsidy balance, and subsidy limits per visit for Chronic Conditions (CHAS Chronic Tier, and Healthier SG Chronic Tier respectively).
- The picture below displays the subsidy balance for CHAS Chronic Tier.

Subsidy Balance - Chronic Conditions

Chronic Conditions

Please select the chronic tier:

☒ CHAS Chronic Tier

☐ Healthier SG Chronic Tier

The Healthier SG Chronic Tier can only be utilized at your enrolled clinic. Please note that only one subsidy tier (CHAS Chronic Tier or Healthier SG Chronic Tier) may be used at each visit. The dollar subsidy limits remaining will be pro-rated accordingly between the two tiers.

Subsidy Balance

Your annual subsidy balance for Chronic (Complex) as of 30 May 2025: **\$337.50** out of **\$540.00**

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidy Limits
PG CHAS Blue	Chronic Conditions (Simple) ¹	Up to \$90 subsidy per visit, capped at \$360 per year
PG CHAS Blue	Chronic Conditions (Complex) ¹	Up to \$135 subsidy per visit, capped at \$540 per year

¹ "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).

Click here to view your CHAS Chronic Tier balance.

4.2.2 Subsidy Balance for Chronic Conditions (Healthier SG Chronic Tier)

- The picture below displays the subsidy balance for Healthier SG Chronic Tier.

Subsidy Balance - Chronic Conditions

Chronic Conditions

Please select the chronic tier:

CHAS Chronic Tier

Healthier SG Chronic Tier

The Healthier SG Chronic Tier can only be utilized at your enrolled clinic. Please note that only one subsidy tier (CHAS Chronic Tier or Healthier SG Chronic Tier) may be used at each visit. The dollar subsidy limits remaining will be pro-rated accordingly between the two tiers.

Subsidy Balance

Your annual subsidy balance for Chronic (Complex) as of 02 Jun 2025: \$225.00 out of \$360.00

You can further enjoy subsidies with no dollar cap for selected chronic medications on the Healthier SG Medication list^{*}:

- Standard Drug List (SDL) medications : 87.5% Subsidy

- Medication Assistance Fund (MAF) medications : 87.5% Subsidy

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidies for services and other medications [^] (Cannot be used to offset the remaining co-payment after subsidies for the selected chronic medications)
PG CHAS Blue	Chronic Conditions (Simple) ¹	Up to \$90 subsidy per visit, capped at \$240 per year
PG CHAS Blue	Chronic Conditions (Complex) ¹	Up to \$135 subsidy per visit, capped at \$360 per year

¹ "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).

[^] Refers to all other medications which are not defined in the Healthier SG Medication List.

^{*} Applies to medications defined in the Healthier SG Medication List, which comprises medications which are commonly used at the polyclinics for the management of conditions under Chronic Disease Management Programme (CDMP).

Click here to view your Healthier SG Chronic Tier balance.

Info is correct as of Oct 2025

4.3 Subsidy Balance for Dental Services

- On this page, you can view the subsidy claimable per procedure, remaining count of procedure eligible for in calendar year, and the next claimable date for the procedure for Dental Services.

Subsidy Balance - Dental Services

Dental Services

Your Current Subsidy Balance for Dental Services

Procedure (per calendar year)	Subsidy claimable per procedure	Remaining count of procedure eligible for in calendar year	Next Claimable Date
Consultation (6 months interval required)	\$30.50	1	18 Mar 2026
Polishing	\$30.50	2	07 Oct 2025
Scaling	\$40.00	2	07 Oct 2025
Topical Fluoride (Clinical indication required)	\$30.50	2	07 Oct 2025
X-Ray	\$21.00	6	07 Oct 2025
Extraction, Anterior	\$38.50	4	07 Oct 2025
Extraction, Posterior	\$78.50		
Filling, Simple	\$40.00	6	07 Oct 2025
Filling, Complex	\$60.00		
Denture Reline/Repair (Upper)	\$85.00	1	07 Oct 2025
Denture Reline/Repair (Lower)	\$85.00	1	07 Oct 2025
Permanent Crown	\$625.00	4	07 Oct 2025
Root Canal Treatment (Anterior)	\$336.00	1	07 Oct 2025
Root Canal Treatment (Pre-molar)	\$472.50		
Root Canal Treatment (Molar)	\$594.50		
Re-cementation	\$45.00	2	07 Oct 2025

Scroll down to view more information

Procedure (per 3 calendar year)	Subsidy claimable per procedure	Next Claimable Date
Removable Denture, Complete (Upper)	\$418.50	07 Oct 2025
Removable Denture, Complete (Lower)	\$418.50	07 Oct 2025
Removable Denture, Partial, Simple (Upper)	\$314.00	07 Oct 2025
Removable Denture, Partial, Complex (Upper)	\$395.50	
Removable Denture, Partial, Simple (Lower)	\$314.00	07 Oct 2025
Removable Denture, Partial, Complex (Lower)	\$395.50	



5.1 My Profile Page

- The profile page includes details about your card type and personal information.
- You can update your contact number, email address, preferred notification method, and mailing address here.

View/Update My Profile

View/Update My Profile

SXXXX123A

John Doe

Card Type

CHAS Blue

Valid Till 17 Jan 2025

Pioneer Generation

Valid Till 31 Dec 9999

Healthier SG Enrolment Status

Enrolled

DR CHEN AND PARTNERS MEDICAL CLINIC

Update My Profile

Contact Number

+65 81234567

john.doe@abc.sg

Preferred Notification Method
(Can choose more than 1)

☒ SMS ☒ Email ☐ None

Mailing Address (Please enter 'NA' if any field is not applicable.)

123

Pasir Ris St 1

01

23

723123

If you have updated your address, would you like to update the same address for all your household members?


☐ Yes, update the same mailing address for all my household members.


☒ No, just update my address / profile only.


☐ I declare that all the information provided above is true, correct and accurate to the best of my knowledge. I understand and acknowledge that AIC will not be held responsible for any loss of mail.

Submit

Cancel


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