

# MyCHAS ON CHAS.SG MOBILE USER GUIDE

PROFILE TYPE:

PG, CHAS BLUE CARDHOLDER

ENROLLED INTO HEALTHIER SG

## 1.1 Login into MyCHAS via CHAS website

- Click on the “MyCHAS Login” button to login into your MyCHAS account to view your transaction history, subsidy balance, and to update your profile.

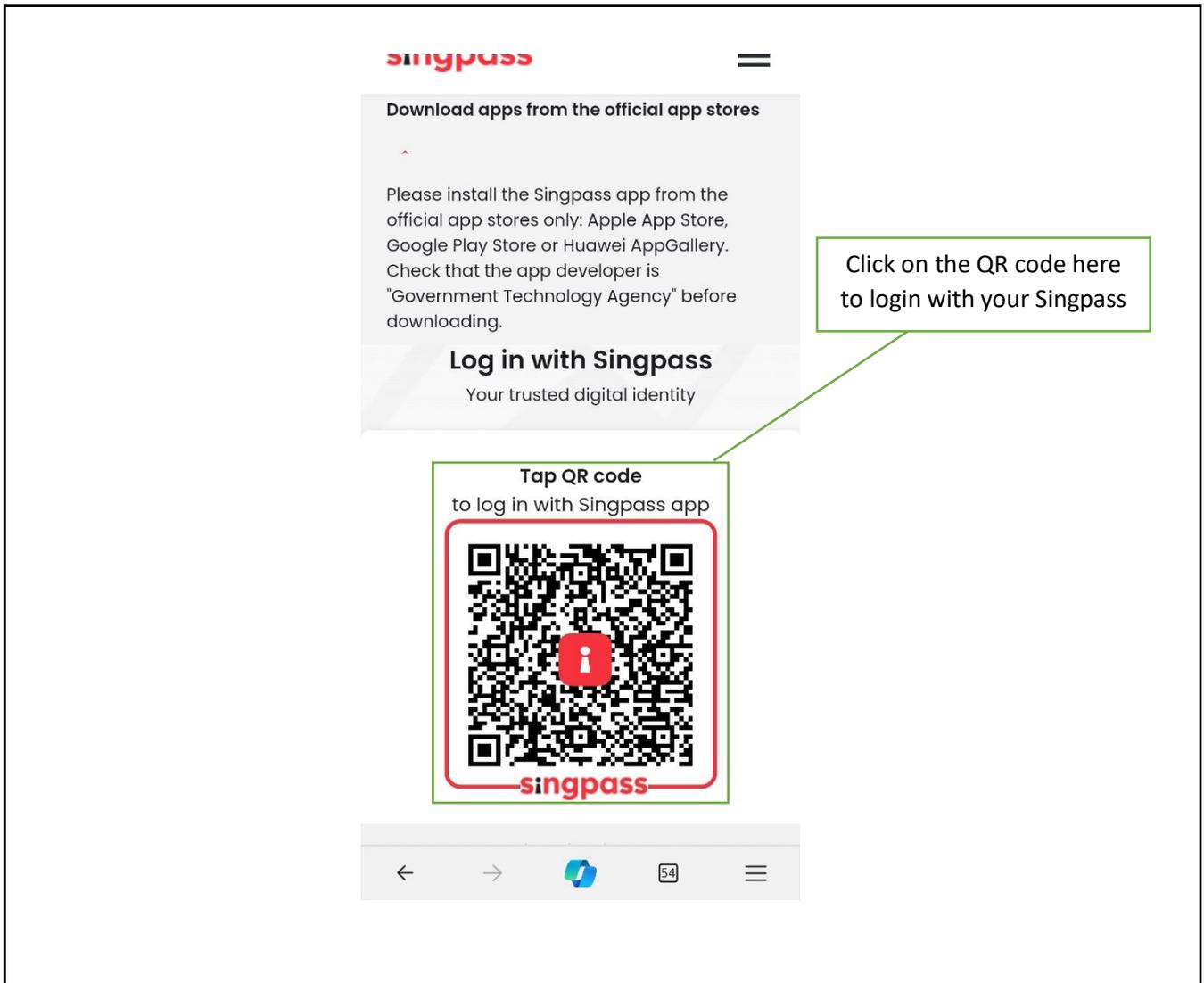
1) Click here to access the MyCHAS login page

2) Click here to login into MyCHAS

The image shows two side-by-side screenshots of the CHAS website. The left screenshot is a mobile view of the 'NEW HEALTHIER SG CHRONIC TIER FROM 1 FEB 2024' page. A green box highlights the 'Apply Now' button, and a green arrow points from a text box above it to the button. The right screenshot is a desktop view of the CHAS website. A green box highlights the 'MyCHAS Login' button, and a green arrow points from a text box above it to the button. The website header includes the CHAS logo, 'COMMUNITY HEALTH ASSIST SCHEME', and an 'Apply Now' button. The main navigation menu includes: Home, About CHAS, Eligibility and Application, Clinic Locator, Resources, News and Events, Report Vulnerability, FAQs, Disclaimer, Contact Us, Privacy, MyCHAS Login, Terms of Use, and Sitemap. The footer shows a mobile navigation bar with back, forward, home, and search icons.

## 1.2 MyCHAS Login via Singpass

- You will automatically be redirected to login into MyCHAS with your Singpass. Click on the QR code to login with your Singpass.



## 2.1 Overview of MyCHAS page

- The overview page on MyCHAS provides a summary of your card type, subsidy balance (common illnesses and chronic conditions) and latest transactions.

Click on the dropdown to access the overview, transaction history, subsidy balance, and your profile

Scroll down to view more information

The screenshot shows the MyCHAS Overview page. At the top, there is a dropdown menu labeled 'Overview'. Below it, the 'Overview' section displays the 'Card Type' as 'CHAS Blue' and 'Pioneer Generation'. The 'Valid Till' section shows '17 Jan 2025' and '31 Dec 9999'. A note indicates to click 'here' for eligibility and enrollment status. The 'Common Illnesses' section shows a subsidy balance as of 31 Jan 2024 with a bar chart and 'Number of claimable visits left: 24'. The 'Latest Transactions' section shows a transaction on 'Fri, 24 Nov 2023' at 'ABC Clinic' for a subsidy amount of '\$28.50'.

- Under the “Chronic Conditions” category, you can select either “CHAS Chronic Tier” or “Healthier SG Chronic Tier” to view your subsidy balance and latest transactions for each tier respectively.

Click here to view your CHAS Chronic Tier balance

The screenshot shows the 'Chronic Conditions' page. It has a 'Please select:' section with two radio buttons: 'CHAS Chronic Tier' (selected) and 'Healthier SG Chronic Tier'. A note explains that the Healthier SG Chronic Tier can only be used at enrolled clinics and that only one subsidy tier can be used per visit. Below this, the 'CHAS Chronic Tier' section shows an annual subsidy balance for Chronic (Simple) as of 31 Jan 2024: '\$360.00 out of \$360.00'. The 'Latest Transactions' section shows a transaction on 'Tue, 01 Mar 2022' at 'ABC Clinic' for a subsidy amount of '\$110.00'. The 'Dental Services' section has a link to view the subsidy balance for dental services. Below that, the 'Latest Transactions' section shows a transaction on 'Tue, 01 Mar 2022' at 'Dental Clinic 6 CD' for a subsidy amount of '\$70.50'.

- Clicking on the “Healthier SG Chronic Tier” will show you your subsidy balance, and latest transaction using the Healthier SG Chronic Tier.

The screenshot displays the 'Chronic Conditions' section. At the top, there are two radio buttons: 'CHAS Chronic Tier' (unselected) and 'Healthier SG Chronic Tier' (selected). A callout box points to the selected option with the text: 'Click here to view your Healthier SG Chronic Tier balance'. Below the radio buttons, there is a paragraph of text explaining the tier's usage and a progress bar. Another callout box points to the bottom of the page with the text: 'Scroll down to view more information'. The 'Latest Transactions' section shows a transaction for 'ABC Clinic' on 'Thu, 01 May 2025' with a 'Subsidy amount received' of '\$135.00'. A 'View More' link is visible next to the transaction list.

- Under the “Health Screening” section, you can view your eligibility for health screenings under the Healthier SG Screening programme, and the dates when you would be eligible from, as well as your latest health screening transactions.
- Under the “Vaccinations” section, you will see information about nationally-recommended vaccinations.

The screenshot shows two sections: 'Health Screening' and 'Vaccinations'. The 'Health Screening' section includes a table with the following data:

Screening services	Screening eligibility	Eligible for screening from
Chronic Disease Screening	Yes	20 May 2018
Colorectal Cancer Screening	Yes	20 May 2019
Cervical Cancer Screening	Yes (PAP)	20 Aug 2019

Below the table, a note states: 'Note: Screening eligibility is based on age, sex, pre-existing conditions and the last health screening date. Only Singapore Citizens are eligible for Healthier SG Screening subsidies.' The 'Vaccinations' section contains text about checking with a doctor for eligibility and provides a link to [www.healthhub.sg/vaccinate](http://www.healthhub.sg/vaccinate).

### 3.1 Transaction History for Common Illnesses

- On this page, you can view your entire transaction history for common illnesses.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.

**Common Illnesses**

All

**24 Nov 2023**

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.50	\$11.50

**23 Nov 2023**

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.50	\$11.50

Medical Clinic 4 MSV, CM & PHPC	Total Subsidy	Amount Paid (After subsidy)
	\$28.50	\$11.50

**01 Aug 2023**

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.00	\$52.00

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.00	\$52.00

**01 May 2023**

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.00	\$52.00

**01 Jun 2022**

Medical Clinic 3 MSV & CM (With CDMP+)	Total Subsidy	Amount Paid (After subsidy)
	\$28.50	\$24.50

ABC Clinic	Total Subsidy	Amount Paid (After subsidy)
	\$28.50	\$26.50

1) Click here to check your transaction history throughout the years

Transaction History - Common

All

2025

2024

2023

There are no transactions for the selected year.

2) Click here to view each transaction in greater details as shown on the right

9:17

COMMUNITY HEALTH ASSIST SCHEME

Apply Now

Back to transaction history

Visit Date

24 Nov 2023

Clinic Name

ABC Clinic

Total Treatment Cost (Before subsidy)

\$40.00

Total Subsidy

\$28.50

Patient Payable (After subsidy)

\$11.50

### 3.2.1 Transaction History for Chronic Conditions (Healthier SG Chronic Tier)

- On this page, you can view your entire transaction history for both CHAS Chronic Tier, and Healthier SG Chronic Tier.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.
- The picture below shows the expanded details for a transaction under Healthier SG Chronic Tier.

**Transaction History - Chronic Conditions**

**Chronic Conditions**

All

**01 May 2025**

ABC Clinic	
Total Subsidy	Amount Paid (After subsidy)
\$135.00	\$135.36

**01 Mar 2024**

ABC Clinic	
Total Subsidy	Amount Paid (After subsidy)
\$207.20	\$10.00

**Transaction History - Common**

All

2025

2024

2023

There are no transactions for the selected year.

**Back to transaction history**

Visit Date  
**01 May 2025**

Clinic Name  
**ABC Clinic**

Type of Chronic Tier  
**Healthier SG Chronic Tier**

Conditions (Simple or Complex)<sup>1</sup>  
**Complex**

Total Treatment Cost (Before subsidy)  
**\$270.36**

Subsidies for services and other medications<sup>2</sup> (Cannot be used to offset the remaining co-payment after subsidies for the selected chronic medications)  
**\$135.00**

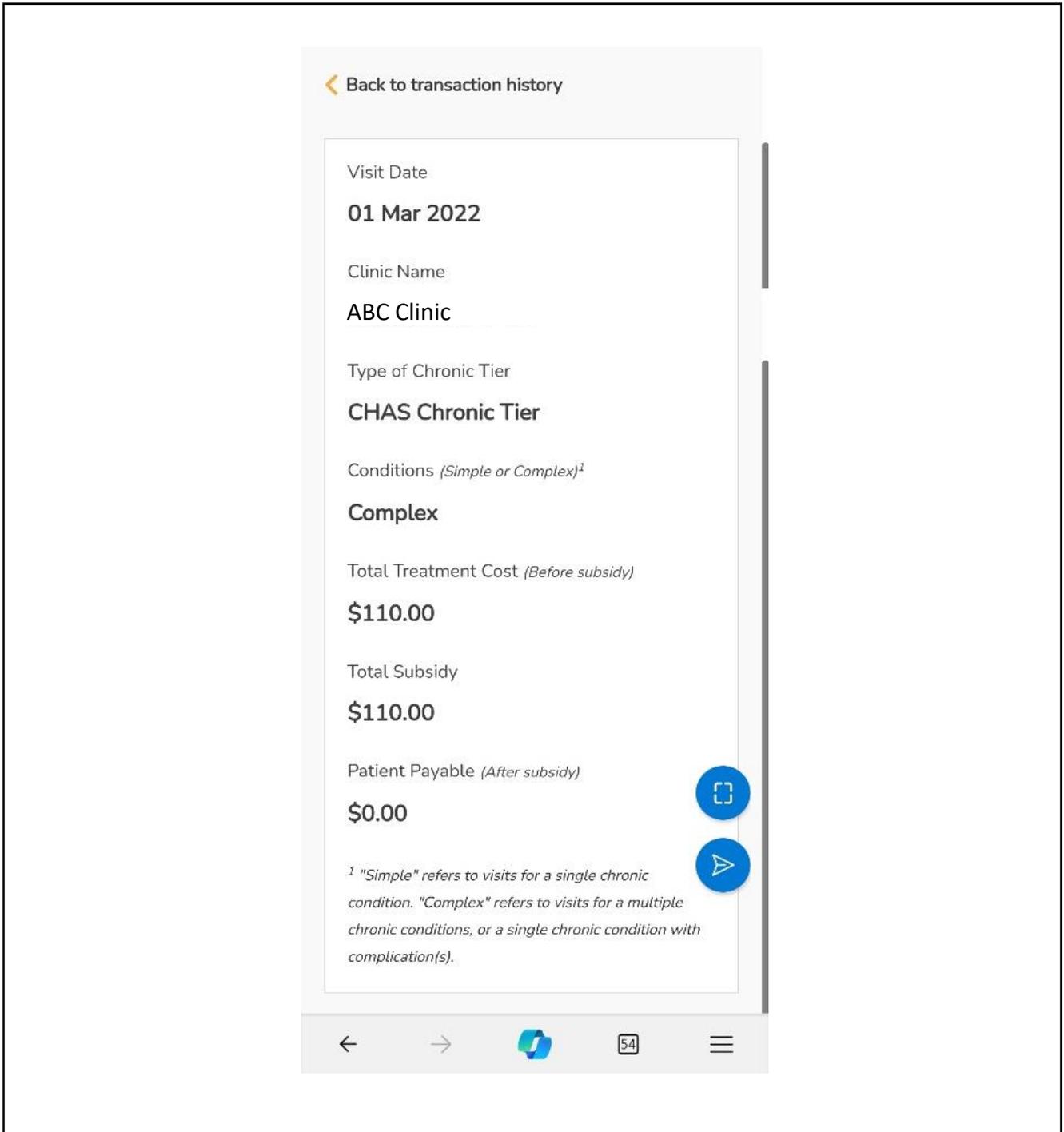
Subsidies for selected list of chronic medications for CDMP conditions\*  
**\$0.00**

Patient Payable (After subsidy)  
**\$135.36**

<sup>1</sup> "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).  
<sup>2</sup> Refers to all other medications which are not defined in the Healthier SG Medication List.  
\* Applies to chronic medications defined in a Healthier SG Medication List, which comprises medications which are commonly used at the polyclinics for management of conditions under CDMP.

### 3.2.2 Transaction History for Chronic Conditions (CHAS Chronic Tier)

- The picture below shows the expanded details for a transaction under CHAS Chronic Tier.



### 3.3 Transaction History for Dental Services

- On this page, you can view your entire transaction history for Dental Services, including procedures, total treatment cost before subsidy, total subsidy, and patient payable.
- You can follow step 1 to see your transaction history for any specific year.
- Following step 2, you can view the total treatment cost, total subsidies, and amount payable by you for each transaction.

Call us: 1800-275-2427 (1800-ASK-CHAS) Public GP/Dentist

Apply Now

Transaction History - Dental Services

### Dental Services

All

01 Mar 2022

Dental Clinic 6 CD	
Total Subsidy	Amount Paid (After subsidy)
\$70.50	\$39.50

1) Click here to check your transaction history throughout the years

2) Click here to view each transaction in greater details as shown on the right

Back to transaction history

Visit Date  
**01 Mar 2022**

Clinic Name  
**Dental Clinic 6 CD**

Procedures  
**Consultation; Scaling**

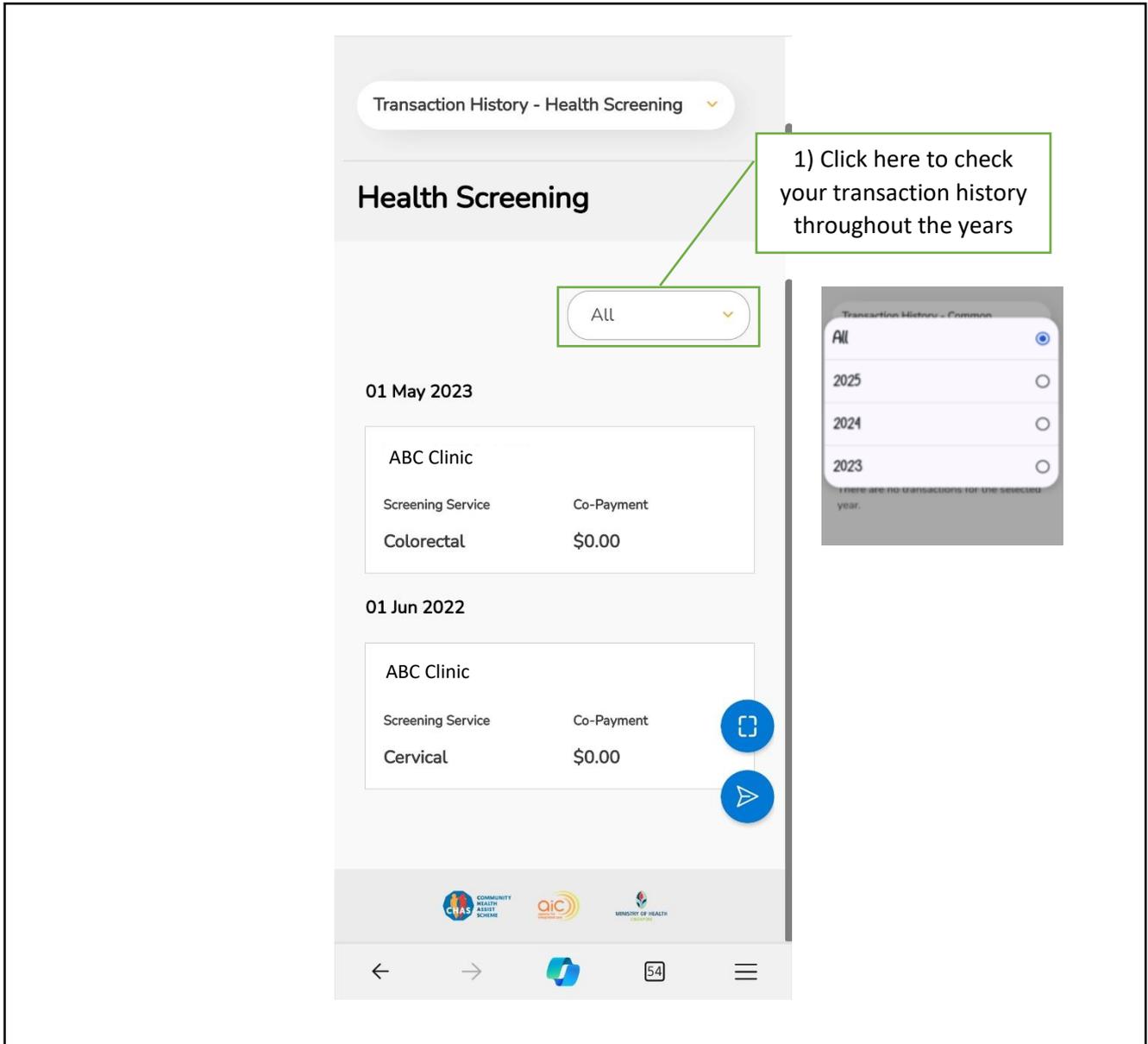
Total Treatment Cost (Before subsidy)  
**\$110.00**

Total Subsidy  
**\$70.50**

Patient Payable (After subsidy)  
**\$39.50**

### 3.4 Transaction History for Health Screening

- On this page, you can view your entire transaction history for Health Screenings and screening services that you have done.
- You can follow step 1 to see your transaction history for any specific year.



## 4.1 Subsidy Balance for Common Illnesses

- On this page, you can view your remaining subsidy balance, remaining claimable visits, and subsidy limits per visit for Common Illnesses.

Subsidy Balance - Common Illnesses

### Common Illnesses

**Subsidy Balance**

You have made 0 visit for Common Illnesses as of 31 Jan 2024:

Number of claimable visits left: 24

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidy limits
PG CHAS Blue	Common Illnesses	Up to \$28.50 subsidy per visit

CHAS COMMUNITY HEALTH ASSISTANCE SCHEME | QIC | MINISTRY OF HEALTH

Click here to navigate between the different subpages.

The orange bars show the number of remaining claimable visits for common illnesses

## 4.2.1 Subsidy Balance for Chronic Conditions (CHAS Chronic Tier)

- On this page, you can view your remaining subsidy balance, and subsidy limits per visit for Chronic Conditions (CHAS Chronic Tier, and Healthier SG Chronic Tier respectively).
- The picture below displays the subsidy balance for CHAS Chronic Tier.

Subsidy Balance - Chronic Conditions

### Chronic Conditions

Please select the chronic tier:

CHAS Chronic Tier

Healthier SG Chronic Tier

*The Healthier SG Chronic Tier can only be utilized at your enrolled clinic. Please note that only one subsidy tier (CHAS Chronic Tier or Healthier SG Chronic Tier) may be used at each visit. The dollar subsidy limits remaining will be pro-rated accordingly between the two tiers.*

#### Subsidy Balance

Your annual subsidy balance for Chronic (Complex) as of 30 May 2025: **\$337.50** out of **\$540.00**

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidy Limits
PG CHAS Blue	Chronic Conditions (Simple) <sup>1</sup>	Up to \$90 subsidy per visit, capped at \$360 per year
PG CHAS Blue	Chronic Conditions (Complex) <sup>1</sup>	Up to \$135 subsidy per visit, capped at \$540 per year

<sup>1</sup> "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).

Click here to view your CHAS Chronic Tier balance.

## 4.2.2 Subsidy Balance for Chronic Conditions (Healthier SG Chronic Tier)

- The picture below displays the subsidy balance for Healthier SG Chronic Tier.

Subsidy Balance - Chronic Conditions

**Chronic Conditions**

Please select the chronic tier:

CHAS Chronic Tier  
 Healthier SG Chronic Tier

Click here to view your Healthier SG Chronic Tier balance.

The Healthier SG Chronic Tier can only be utilized at your enrolled clinic. Please note that only one subsidy tier (CHAS Chronic Tier or Healthier SG Chronic Tier) may be used at each visit. The dollar subsidy limits remaining will be pro-rated accordingly between the two tiers.

**Subsidy Balance**

Your annual subsidy balance for Chronic (Complex) as of 02 Jun 2025: \$225.00 out of \$360.00

You can further enjoy subsidies with no dollar cap for selected chronic medications on the Healthier SG Medication list<sup>\*</sup>:

- Standard Drug List (SDL) medications : 87.5% Subsidy
- Medication Assistance Fund (MAF) medications : 87.5% Subsidy

Based on your card type, you are eligible for these subsidies:

Card Type	Coverage	Subsidies for services and other medications <sup>^</sup> (Cannot be used to offset the remaining co-payment after subsidies for the selected chronic medications)
PG CHAS Blue	Chronic Conditions (Simple) <sup>1</sup>	Up to \$90 subsidy per visit, capped at \$240 per year
PG CHAS Blue	Chronic Conditions (Complex) <sup>1</sup>	Up to \$135 subsidy per visit, capped at \$360 per year

<sup>1</sup> "Simple" refers to visits for a single chronic condition. "Complex" refers to visits for a multiple chronic conditions, or a single chronic condition with complication(s).

<sup>^</sup> Refers to all other medications which are not defined in the Healthier SG Medication List.

<sup>\*</sup> Applies to medications defined in the Healthier SG Medication List, which comprises medications which are commonly used at the polyclinics for the management of conditions under Chronic Disease Management Programme (CDMP).

### 4.3 Subsidy Balance for Dental Services

- On this page, you can view the subsidy claimable per procedure, remaining count of procedure eligible for in calendar year, and the next claimable date for the procedure for Dental Services.

Subsidy Balance - Dental Services

## Dental Services

Your Current Subsidy Balance for Dental Services

Procedure (per calendar year)	Subsidy claimable per procedure	Remaining count of procedure eligible for in calendar year	Next Claimable Date
Consultation (6 months interval required)	\$30.50	2	31 Jan 2024
Polishing	\$30.50	2	31 Jan 2024
Scaling	\$40.00	2	31 Jan 2024
Topical Fluoride (Clinical indication required)	\$30.50	2	31 Jan 2024
X-Ray	\$21.00	6	31 Jan 2024
Extraction, Anterior	\$38.50	4	31 Jan 2024
Extraction, Posterior	\$78.50		
Filling, Simple	\$40.00	6	31 Jan 2024
Filling, Complex	\$60.00		
Denture Reline/Repair (Upper)	\$85.00	1	31 Jan 2024
Denture Reline/Repair (Lower)	\$85.00	1	31 Jan 2024
Permanent Crown	\$137.50	4	31 Jan 2024
Root Canal Treatment (Anterior)	\$174.00	2	31 Jan 2024
Root Canal Treatment (Pre-molar)	\$220.00		
Root Canal Treatment (Molar)	\$266.50		
Re-cementation	\$45.00	2	31 Jan 2024

Scroll down to view more information

Procedure (per 3 calendar year)	Subsidy claimable per procedure	Next Claimable Date
Removable Denture, Complete (Upper)	\$266.50	31 Jan 2024
Removable Denture, Complete (Lower)	\$266.50	31 Jan 2024
Removable Denture, Partial, Simple (Upper)	\$108.00	31 Jan 2024
Removable Denture, Partial, Complex (Upper)	\$220.00	
Removable Denture, Partial, Simple (Lower)	\$108.00	31 Jan 2024
Removable Denture, Partial, Complex (Lower)	\$220.00	

## 5.1 My Profile Page

- The profile page includes details about your card type and personal information.
- You can update your contact number, email address, preferred notification method, and mailing address here.

View/Update My Profile

### View/Update My Profile

SXXXX123A

John Doe

**Card Type**

CHAS Blue

Valid Till 17 Jan 2025

Pioneer Generation

Valid Till 31 Dec 9999

Please click [here](#) to view your eligibility and enrolment status for Healthier SG.

### Update My Profile

**Contact Number**

+65 81234567

john.doe@abc.sg

**Preferred Notification Method**  
(Can choose more than 1)

SMS  Email  None

**Mailing Address** (Please enter 'NA' if any field is not applicable.)

123

Pasir Ris St 1

01

23

723123

**If you have updated your address, would you like to update the same address for all your household members?**

Yes, update the same mailing address for all my household members.

No, just update my address / profile only.

I declare that all the information provided above is true, correct and accurate to the best of my knowledge. I understand and acknowledge that AIC will not be held responsible for any loss of mail.

**Submit** **Cancel**

← →   