FAQs on the Community Health Assist Scheme

(A) Pioneer Generation

1. What subsidies will the Pioneer Generation receive under the Community Health Assist Scheme (CHAS)?

From 1 September 2014, all Pioneers, regardless of income or housing type, will be able to benefit from the following special CHAS subsidies for common illnesses, chronic conditions under the Chronic Disease Management Programme (CDMP), selected dental services, and health screening recommended by the Health Promotion Board (HPB) under its Integrated Screening Programme (ISP). [Note: Coverage of conditions/services is the same as the current Blue Health Assist card.]

<table>
<thead>
<tr>
<th>Subsidy Coverage</th>
<th>Subsidy Amount</th>
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<tbody>
<tr>
<td>Common illnesses</td>
<td>$28.50</td>
</tr>
<tr>
<td>Chronic conditions under CDMP&lt;sup&gt;1&lt;/sup&gt;</td>
<td></td>
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<tr>
<td>Simple&lt;sup&gt;2&lt;/sup&gt;</td>
<td>$90 per visit, capped at $360 per year</td>
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<tr>
<td>Complex&lt;sup&gt;2&lt;/sup&gt;</td>
<td>$135 per visit, capped at $540 per year</td>
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<tr>
<td>Selected dental services</td>
<td>$21 to $266.50 per procedure</td>
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<tr>
<td>Health screening under HPB's ISP&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Screening tests: Free with HPB’s invitation letter; and Doctor’s consultation: $28.50 per visit (up to 2 times per year)</td>
</tr>
</tbody>
</table>

<sup>1</sup> These are Diabetes, Hypertension, Lipid Disorders, Stroke, Asthma, Chronic Obstructive Pulmonary Disease (COPD), Major Depression, Schizophrenia, Dementia, Bipolar Disorder, Osteoarthritis, Benign Prostatic Hyperplasia, Anxiety, Parkinson’s Disease, and Nephritis/Nephrosis.

<sup>2</sup> “Simple” refers to visits for a single chronic condition. “Complex” refers to visits for multiple chronic conditions, or a single chronic condition with complication(s).

<sup>3</sup> This includes screening for hypertension, diabetes, lipid disorders, colorectal cancer and cervical cancer.

2. Will all the Pioneer Generation be issued a Health Assist Card? When will they get it?

Every Pioneer will be issued an individual Pioneer Generation card, which will automatically be sent to his/her NRIC-registered address by September 2014. However, some among our Pioneers may already have a blue or orange Health Assist card. From 1 September 2014, they need to use only the Pioneer Generation card. He/she does not need a Health Assist card.

3. Can a Pioneer Generation join CHAS now?

The special CHAS subsidies under the Pioneer Generation Package will only be effective from 1 September 2014.

For Pioneers who wish to enjoy CHAS benefits before September and can qualify for CHAS under the existing criteria for non-Pioneers, they can submit a CHAS application if they wish. They can pick up the CHAS application form at any Public Hospitals, Polyclinics, Community Centres and Clubs (CCs) or Community
Development Councils (CDC), or download the application form at www.chas.sg. Please fill in the CHAS application form and submit the relevant supporting documents to P.O. Box 680, Bukit Merah Central Post Office, Singapore 911536.

For more information, please contact the CHAS hotline at 1800-ASK-CHAS (1800-275-2427) or visit www.chas.sg.

Come September, all Pioneers will be issued the Pioneer Generation card which will entitle them to the special CHAS subsidies for Pioneers, which are better than those for the blue Health Assist card.

4. **What is the difference between the Pioneer Generation card and the Health Assist card?**

CHAS provides subsidies for visits at participating CHAS GP and dental clinics, and the benefits are means-tested. Only Singapore Citizens with monthly household income per person of up to $1,800 are eligible, and will be issued either a blue or an orange Health Assist card depending on their income. The blue and orange Health Assist cards are valid for two years.

On the other hand, everyone in the Pioneer Generation, regardless of income or housing type, will receive a Pioneer Generation card, which will be mailed to them by September 2014. The Pioneer Generation card is valid for life.

With the Pioneer Generation card, Pioneers can enjoy CHAS subsidies for medical and dental care at the CHAS clinics. (In addition, they will receive an additional 50% off their subsidised services at the SOCs and polyclinics from 1 September 2014. From 1 January 2015, they will get an additional 50% off their standard drugs.)

5. **For a Pioneer who currently holds the blue or orange Health Assist card, which card should the Pioneer bring along when visiting the CHAS clinic after they have received the Pioneer Generation card?**

The special CHAS subsidies under the Pioneer Generation Package will only be effective from 1 September 2014. Before 1 September 2014, they should continue to bring the Health Assist card to receive their current CHAS subsidies. From 1 September 2014, Pioneers should bring their Pioneer Generation card when visiting a CHAS clinic – the Health Assist card is not needed.

For subsidised screening, Pioneers should also bring along their individual letter from the Health Promotion Board (HPB) recommending them to go for specific health screening tests under the Integrated Screening Programme (ISP).

6. **When the Pioneers’ household applies for CHAS, do the Pioneers still need to indicate their details in the application form?**

Yes, as the Pioneer is part of the household, they will need to include their details in the CHAS application form.